

2025 – IBEW Local 332 Health & Welfare Plan Medicare Advantage with Prescription Drug Plan (MAPD)



Frequently Asked Questions

Plan Design

Medical Carrier:



Alignment Health Plan®

Medical	You pay
Deductible	\$0
Office Visit: Primary Care	\$0
Office Visit: Specialist	\$0
Inpatient Hospital	\$0
Outpatient Care	\$0
Skilled Nursing Facility	\$0, days 1-100
Emergency Room	\$0
Urgent Care	\$0
Ambulance Service	\$0
Lab Services	\$0
Radiology Services	\$0

Durable Medical Equipment	\$0
Preventative Screenings	\$0
Chiropractic	\$0 - 40 visits max combined with Acupuncture
Acupuncture	\$0 – 40 visits max combined with Chiropractic
Podiatry	\$0 – 12 visits per year
Foreign Travel (World-wide) Coverage	\$0 – emergency and urgent care \$25,000 limit per year
Fitness Benefit	OnePass

Prescription Carrier



Prescription	30-day Retail You pay up to	90-day Retail You pay up to	90-day Mail Order You pay up to
Annual Deductible: \$0			
Tier 1 (Preferred Generics)	\$10	\$20	\$20
Tier 2 Generic	\$10	\$20	\$20
Tier 3 Preferred Brand	\$20	\$40	\$40
Tier 4 Non-Preferred Brand	\$20	\$40	\$40
Tier 5 Specialty	\$20	N/A	N/A
Tier 6 Select Care	\$10	\$0	\$0

Plan Questions

1. How do I enroll in this plan?

To finalize your enrollment into the plan, the enclosed application, and authorized representative form need to be completed and returned to RetireeFirst in the included pre-paid envelope.

2. Can I stay with the current plan?

No, all Medicare-eligible retirees and/or dependents must change over to this plan. Your current plan will no longer be available.

3. When will I receive my ID card and welcome kit?

Cards and welcome kits should arrive in the month prior to your start date. Retirees and Medicare-eligible dependents will each receive their own card. Please note that each enrollee may not receive their plan information on the same day; this is normal.

4. What do I do if I lose my card?

Please call RetireeFirst at **(408) 216-7028 (TTY 711) or toll free (855) 264-0298 (TTY 711)** and we will obtain a new one on your behalf, mail you a temporary card, and call your pharmacy and/or providers if needed.

5. If I leave the plan, will it affect any of my other benefits?

Yes, you will

6. How much do I have to pay for the plan?

I.B.E.W. Local 332 Health and Welfare Plan can be reached at (408) 288-4433 to answer any questions regarding self-pay rates.

7. Who do I call if I need assistance with the plan?

Please call RetireeFirst at **(408) 216-7028 (TTY 711) or toll free (855) 264-0298 (TTY 711)** to reach your dedicated IBEW LOCAL 332 HEALTH & WELFARE PLAN HEALTH & WELFARE PLAN Retiree Advocacy Team, Monday-Friday, 8am-5pm, PST.

Medical Questions

8. Is there a medical deductible?

No, there is no medical deductible.

9. Is there co-insurance or copays?

No, there is no co-insurance or copays.

10. Does this plan require referrals?

No, this plan does not require referrals.

11. Does this plan require pre-certifications?

Some services may require pre-certifications.

12. Does this plan have a network?

Yes, but you can go to any willing Medicare provider, hospital, or facility. This plan's in and out of network benefits are the same.

13. Can I go to my current providers?

Most likely, yes. You can see any provider that accepts Medicare and is willing to bill Alignment Health Plan. If your current provider is unwilling to bill Alignment Health Plan, please call RetireeFirst at **(408) 216-7028 (TTY 711) or toll free (855) 264-0298 (TTY 711)** to assist; we can reach out to your provider to explain.

14. Do I still use my Medicare card?

No, put your Medicare card in a safe place in case you need it later. You will only use your Alignment Health ID Card for medical and prescriptions.

15. What if my provider says they do not accept this plan?

If your provider accepts Medicare, the portion you are responsible for will remain the same whether they are considered in or out of network. You can go to any willing Medicare provider, hospital, or facility. Please call RetireeFirst at **(408) 216-7028 (TTY 711) or toll free (855) 264-0298 (TTY 711)** to assist; we can reach out to your provider to explain.

Prescription Questions

16. Is there a prescription deductible?

No, there is no prescription deductible with this plan.

17. Is there co-insurance or copays?

Yes, there are copays for prescriptions with this plan. A list of these copays can be found in the table on page 2 of this document.

18. Are my prescriptions covered?

Most likely yes, the prescription list is a comprehensive formulary just as before. Please call RetireeFirst at **(408) 216-7028 (TTY 711) or toll free (855) 264-0298 (TTY 711)** if you need help looking up your prescriptions.

19. Can I go to the same retail pharmacy?

Most likely, yes. There should be little to no pharmacy disruption. Alignment Health has over 67,000 pharmacies in network. You do NOT need new prescriptions for retail pharmacy refills.

20. Is there a mail order pharmacy?

There is a mail order pharmacy called Alliance Walgreens and Costco Mail Order which can be reached at 1-800-345-1985 (Alliance Walgreens) and 1-800-607-6861 (Costco). You can also call RetireeFirst at **(408) 216-7028 (TTY 711) or toll free (855) 264-0298 (TTY 711)** with questions about mail order prescriptions.

21. Will my prescriptions transfer from the old plan?

If you use the retail pharmacy, and have refills remaining, you do NOT need to obtain new prescriptions. If you use mail order, you WILL need to obtain new prescriptions from your provider.

22. Can I still go to the Veterans Affairs (VA) for my prescriptions?

Yes, if you obtain some prescriptions from the VA, you may continue to do so.

23. Do I need prior authorizations for certain prescription medicines?

Some prescriptions may require a prior authorization. Please contact RetireeFirst at **(408) 216-7028 (TTY 711) or toll free (855) 264-0298 (TTY 711)** if you have

questions or need assistance with prior authorizations as well as any other requirements such as step therapy, quantity limit, or formulary exceptions.

24. What is the catastrophic phase and is there coverage?

The catastrophic phase is a phase of coverage designed to protect you from having to pay very high out-of-pocket costs for prescription drugs. It is the final phase in your prescription drug plan and your copays will be \$0. You will remain in this phase for the rest of the plan year (calendar year). This coverage phase kicks in when you reach a true out of pocket total of \$2000 for prescription drugs. Keep in mind, lifestyle and non-part D prescription drugs do not count toward your out-of-pocket total.

Alignment Health Retiree Options (PPO) Card Sample:

Front:

 Alignment Health Plan **PPO**

ALIGNMENT HEALTH RETIREE OPTIONS (PPO)
A Medicare Health Plan with Prescription Drug Coverage

JOHN SMITH
Member ID: 000000000
Plan Code: 801-002
RxGRP: H4961G
RxBIN: 610455
RxPCN: AHPPARTDG
RxID: 00000238603

In-Network	Out-of-Network
Office Visit: \$0	Office Visit: \$0
Specialist: \$0	Specialist: \$0
Emergency: \$0	Emergency: \$0

Effective Date: 01/01/2023



Back:

 **ALL CLAIMS MUST BE MAILED TO:**
[Alignment Health Plan
P.O. Box 14010, Orange, CA 92863]

 **Member Services:** 1-866-634-2247 (TTY 711)
Pharmacy Technical Help Desk: (844) 227-7615
Member Pharmacy Help: (844) 227-7616
Provider Services: (888) 517-2247

Medicare limiting charges apply. For more information on benefit cost shares please call member services or visit our website.

WWW.ALIGNMENTHEALTHPLAN.COM

Disclaimer: For complete benefit details please refer to the carrier issued materials. This document includes a simplified summary of benefits and does not create any contractual rights.